

SABRINAS HAUS HYGIENE PROCEDURE

Dear Sabrinashaus guests, Your health and comfort are very important to us. Our priority is to provide you with a hygienic and safe accommodation where you can feel safe. For this purpose, we would like to share with you our hygiene and cleaning measures that we have increased in order to be prepared for the COVID-19 Pandemic and other possible epidemic risks that may occur later in the summary and through this manifesto. As Sabrinashaus, our procedures that are being applied in relation to hygiene and cleanliness standards in our hotel, which we operate, are due to the Covid-19 Pandemic;

- The publication “Operational Considerations for Covid-19 Management” published by the World Health Organization (WHO) for the Hospitality Sector,
- T.C. Explanations and recommendations of the Scientific Council of the Ministry of Health,
- A number of new standards have been added taking into account the opinions and suggestions of local health units and sector associations. We are constantly following the agenda and developments and we are making the necessary revisions in the procedures and situations according to the new situations that are developing.

1.OUR DISINFECTION PROCESSES

The guest Rooms of our hotel, Restaurant, Bar, SPA, General Areas and all other guest areas, as well as Kitchen Areas, Staff Usage Areas, our warehouses are disinfected in detail.

2.ARRIVAL AND DEPARTURE FROM THE HOTEL

A number of additional measures have been taken regarding the entry and exit of our esteemed guests to our hotel in an easy and hygienically safe way.

- Your suitcases will be delivered to your room safely by our staff who have received the necessary training.
- Our Guest Service friends at our hotel have been assigned to help you with everything.
- * Safe december intervals have been shown and safe rest areas have been created.
- The door keys and the pen used during the check-in will be prepared before our guests enter the hotel and will be given to our guests safely in their disinfected and protected cases. All entry registration procedures will be carried out taking into account the safe physical distance.
- Within certain limits, our contactless POS Machines will be used and these machines will be disinfected continuously.
- All operations that may require contact during entry and exit will be carried out in accordance with the safe physical distance rule and in accordance with the procedure.

3.GENERAL RULES OF HYGIENE and CLEANING OF PREMISES

All of our hotels are working with companies that have international recognition in the field of chemical cleaning products. In this way, it is ensured that the appropriate dose and the right chemicals are used during cleaning. Cleaning operations are provided with appropriate cleaning materials and different equipment for each area. In all public areas and WC are constantly touched surfaces, doorknobs, handrails, faucets, faucets, urinals, and toilet cleanliness, as always, shows great care after cleaning with water and detergent, diluted bleach and chlorine tablets are used. Our personnel working in all these jobs perform these operations with masks and disposable gloves.

- There are hand disinfection devices and units in all our public places, toilets and at any point where they are needed, and their monitoring is also carried out meticulously.

- * Cleaning and disinfection intervals are determined by means of detailed control lists prepared by tightening.

- Seating groups in all common areas and public spaces have been rearranged taking into account safe physical distances.

As always, the cleaning of the pool will continue to be carried out in accordance with chemical values that will not allow any diseases or epidemics.

4.OUR GUEST ROOMS

In all our guest rooms, our goal is to provide you with the environment in which you will stay in a hygienic and immaculate place.

- * Our housekeeping staff and managers who work in housekeeping work with masks and disposable gloves. After cleaning each room, hands are washed before cleaning the other room and new masks, gloves and cleaning cloths are changed. The rooms are ventilated after cleaning.

- * Effective disinfectants and bleach are used for room cleaning. More attention is paid to surfaces that are constantly touched with hands, door handles, batteries, telephone handset, television control, air conditioning control, lighting switches, water heaters, minibars are also disinfected after cleaning.

- All linen and towels used are washed at 90 degrees and for sufficient periods of time.

- The boucle materials prepared for the daily use of our guests are disinfected before being put in their places and in addition to these products, our october hand sanitizers for your use are included in this set.

- Jul Hotel's minibar products are disinfected and delivered from suppliers during the delivery process, stored in a safe environment and served in our rooms.

5.OUR FOOD AND BEVERAGE AREAS

- Breakfast and dinner will be served A'la carte as much as possible in our hotel.

- The table, chair, stool and session intervals in all our Food & Beverage areas are december in accordance with the recommended safe distances. The restaurant, bar and general space sizes and capacities of our hotel are extremely spacious and adequate.
- The manager materials on our tables will be properly disinfected after each use.
- General cleaning of food & Beverage places, table chairs, countertops, all other materials and materials will be cleaned properly at the beginning and end of the service and disinfecting operations will be performed.

6.PRECAUTIONS AND HYGIENE RULES RELATED TO OUR EMPLOYEES

The hygiene of our hotel employees, who are in direct or indirect relationship with our dear guests and are also in contact with each other, is one of the most important factors for their health and awareness of this issue, effective general hygiene practice. The following are our measures and practices taken in this regard.

- Our employees are required to wear protective masks. Our employees are screened for general health before they go to work and fever measurements are made with digital thermometers. Our staff, who have a high fever and have signs of illness, are not employed. Our staff, who are not feeling well, have been instructed not to come to the workplace and to take actions.
- Personnel uniforms are frequently changed and washed and our personnel undergo disinfection before going to work.
- A sufficient number of disinfection units are available in the staff common areas and in the working units in the background. Every member of our staff, no matter which department they work in, disinfects their hands, but they must wash their hands according to the rule every hour.
- Our employees who work in housekeeping, cleaning services, food and beverage production areas and in the background such as the dishwashing room must wear masks and disposable gloves.
- Each of our employees knows and applies the rule of safe physical dec in their relations with our guests and among themselves. Our employees who are in direct contact with the guest must wear masks.
- Since the beginning of the pandemic process, all our staff have been given trainings by specialized companies and medical teams regarding the pandemic and prevention methods and transmission conditions and are constantly repeated. These issues are constantly discussed at the Operations Meetings held every day.

7.THE SPA

Highly hygienic conditions will be created in massage areas and care services and their safety will be provided with pre-provided or disposable materials and materials. All our personnel who perform the applications must comply with the rules we have established to ensure their personal hygiene before



and after each application and will work with a mask in dry places. All materials used, such as towels, bathrobes, loincloths, are cleaned and disinfected safely.

As Sabrinas Haus, we wish to meet you in the most hygienic and safe way with this consciousness.

Best regards,

STAY HEALTHY